



Government of **Western Australia**
Department of **Health**

Clinical Senate: Setting the Scene

November 2016

Dr D J Russell-Weisz
Director General
Department of Health WA



September's Clinical Senate

*Clinician Engagement in the Brave New World –
Health Services Boards*

Clinical Senate Summary Points

First Clinical Senate since the passage of the *Health Service Act 2016*

All five Health Service Boards represented

The **start of an important conversation** between Health Service Boards, System Manager, Health Service executives and clinicians

Suggestions provided to each **Health Service Board** for development of clinical engagement strategies

Three recommendations provided to the **System Manager** on statewide clinician engagement

ALL ENDORSED

Clinical Senate Recommendation 1



Rec 1

Endorsed

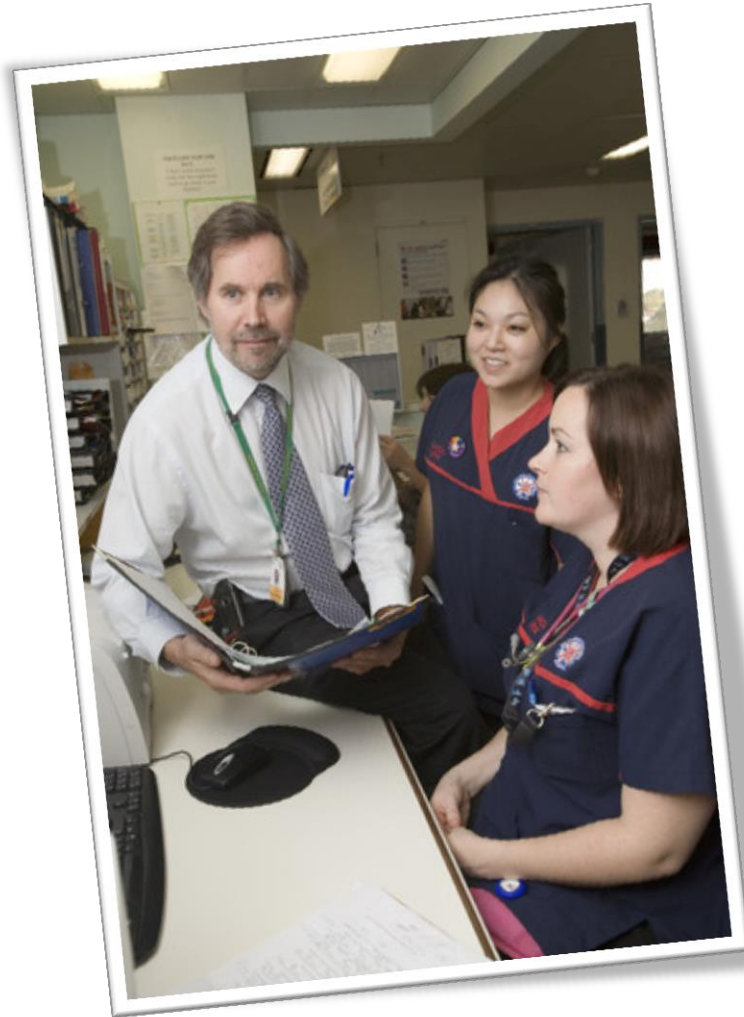
The System Manager develops (within 12 months) a policy framework on clinician engagement that incorporates:

- Key Performance Indicators (KPIs) as part of Health Service Performance Reporting
- an expectation that Health Service Boards will have a clinical engagement strategy.

Elements of a clinical engagement strategy should include:

- measuring clinical engagement (using the KPI tool in Recommendation 2)
- shared values across the system
- common principles
- transparency
- investment in leadership e.g. Institute for Health Leadership programs.

Clinical Senate Recommendation 2



Rec 2

Endorsed

Adopt a 'measurable KPI' (using an identical tool across all HSBs) for clinical engagement and include it in safety and quality outputs within HSB agreements, linking the score to a performance bonus/penalty.

Results (after an introduction phase of one to two years) must be transparent and published so all internal and external stakeholders can see and compare outcomes across WA Health.

Clinical Senate Recommendation 3



Rec 3

Endorsed

That the System Manager, when considering or developing a direction or policy that has operational impacts, ensure a broad range of clinicians from all Health Service Providers are consulted, engaged and recorded.

Today's Clinical Senate:

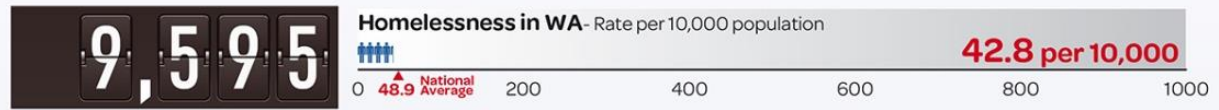
*Homelessness – No fixed address
Can we still deliver care?*



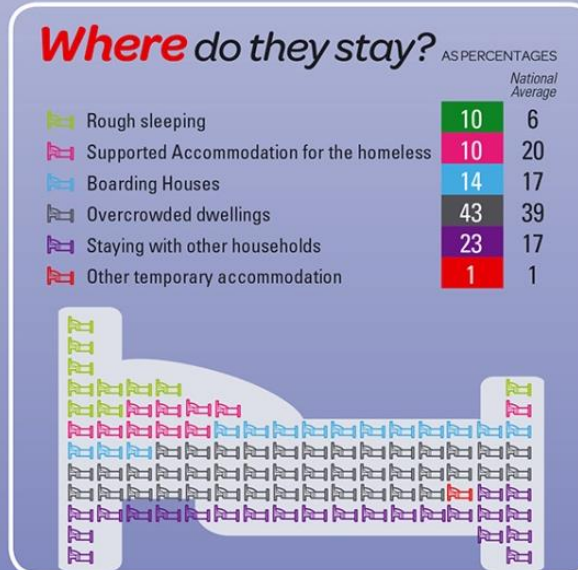
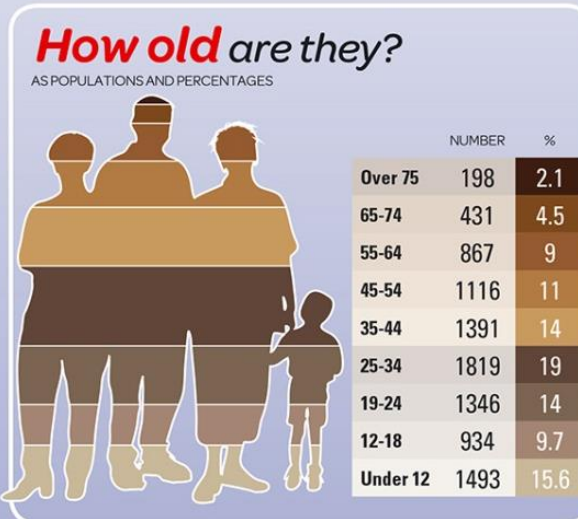
Homeless in Western Australia

9,595 people are currently experiencing homelessness in WA

4.3 per 1,000



9,595 people are experiencing homelessness in Western Australia.



Homelessness Australia
 Unit 2, 15 Hall St, Lyneham, ACT, 2602
www.homelessnessaustralia.org.au
 Homelessness Australia

Profile of Specialist Homeless Services in Australia

A profile of SHS homeless clients 2011-12 to 2014-15

Between 2011-12 and 2014-15...

441,992 clients (aged 15+) asked SHS agencies for assistance



39,371 **Rough sleepers** had no shelter or lived on the streets, in parks, in cars or trains, in improvised dwellings or the long grass, or in squats.



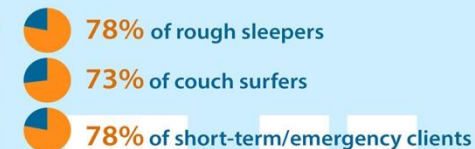
52,729 **Couch surfers** lived in dwellings with no tenure, often rent-free with family or friends for short periods.



47,501 **Short-term/emergency clients** stayed at refuges/crisis shelters, or in other temporary shelter: motels, boarding houses or transitional housing.



Accommodation was the highest need for...



But only some received it



What we do at WA Health



Ngatti House

Winner: Improving Service Delivery
2016 WA Health Excellence Awards

Homeless Health Project

Finalist:
Overcoming Inequities

2016 WA Health
Excellence Awards

